



Electro-Federation Canada's  
**Training Module**



**Electrical Industry Playbook:  
An Introduction to the Market, its Players and the Business**

**Discussion Guide for Distributors**

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Now that you have completed the Electrical Industry Playbook training module, it's important to connect with your supervisor/manager to confirm what parts of the ecosystem your company participates in. Use this discussion guide to align your company's go-to-market strategy with your learning experience.

**Segments and Players:**

1. What industry segments does your company participate in?

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2. What types of solutions does your company provide those segments, and how do those solutions address each segment's issues?

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3. What players does your company interact with? Specifically, what players will your position interact with and what is your role with those players?

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4. What objectives does your company have with regards to segments or players that you should be aware of?

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**Project Business:**

1. What percentage of your business is the Project based? \_\_\_\_%
2. What types of projects does your company typically get involved with?
  - a. New Construction (Design Build, Traditional, P3)
  - b. In-plant Automation
  - c. Renovation Market
3. Which of your company's product types are typically involved in the Project business?

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4. Which of your company's product types are typically 'specified alone' or 'as equal' versus 'generic specs'?

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5. Who in the company is involved in projects and what are their roles?

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**Selling Through Distribution:**

1. What percentage of your business is the Stock/Over the counter business? \_\_\_\_%
2. Which product types and/or manufacturers do you have exclusive partnerships with?

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3. Which product types do you have broad assortments of?

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4. Are there any product areas that have 'specialist capabilities'? If so, which ones?

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For the next series of questions, recall the financial concepts and support programs you learned about in Chapter three of the module – you can also refer to the 'Module Overview' sheet in your package:

5. What support programs do you engage in to increase sales?

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6. What support programs do you engage in to improve gross margins?

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7. How do you help improve inventory turns?

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8. How you reduce operating costs?

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9. How do you increase profits?

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Other questions you have for your manager or team members:

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