



# Electrical Safety is Black & White: DON'T BUY GREY

Electrical contractors play a key role in ensuring only safe products are installed in new builds and retrofits. Purchasing from **authorized distributors** provides you with safety, security and the backing of manufacturers.

## TAKE CAUTION.

In recent years, unauthorized resellers/brokers have surfaced in the market – selling used, altered or reconditioned components, such as moulded case circuit breakers used in electrical distribution equipment. It's important to remember that these components are not designed to be modified or reconditioned.

## THE RISKS ARE REAL.

Purchasing potentially surplus or used circuit breakers and other electrical equipment through third-party, grey market vendors may present serious liability and litigation concerns related to potential product failure, downtime, injuries and property damage. Also, if you purchase distribution equipment components from unauthorized dealers and install it in a panelboard, switchboard, load centre or motor control centre, the product warranty on equipment may be void.

## HOW CAN YOU ENSURE THE SAFETY AND SOLID PERFORMANCE OF THE CIRCUIT BREAKERS YOU INSTALL?



## KNOW WHO YOU'RE DOING BUSINESS WITH.

Third-party vendors may employ unsafe sourcing practices. Electrical products salvaged from fires and flood, intended to be sent for scrap, have been found reconditioned and sold as new.

## BE ON THE LOOKOUT.

Circuit breakers and other electrical equipment purchased through unauthorized resellers might appear to be in working condition...but appearances can be deceiving. Water damage, corrosion or undetected cracks can compromise the performance and safety of products. Look out for the following key identifiers:

- ▶ Factory seals are broken or removed, or if product is not in its original packaging or has been resealed
- ▶ No instructions or warranties available with the product
- ▶ Missing date code – removed to hide the age of the circuit breaker
- ▶ The price is too good to be true
- ▶ The product may be counterfeit (not genuine)



## BUY FROM AN AUTHORIZED SOURCE

View a list of authorized distributors:  
scan this QR code or visit [www.electrofed.com/members/#ed](http://www.electrofed.com/members/#ed)

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